

# **HOUSE RULES**

*Guests staying in our cottages are kindly asked to follow the rules of safe and respectful relaxation.*

- 1. Throughout the stay, guests are expected to respect good neighborly relations.*
- 2. Only registered guests are allowed to stay in the cottages. The maximum occupancy per cottage is 6 people.*
- 3. The check-in time is from 4:00 PM on the day of arrival until 11:00 AM on the day of departure. In special cases, other times may be arranged.*
- 4. Guests may extend their stay beyond the agreed period if there is no reservation made by other clients.*
- 5. A cottage reservation is confirmed upon the payment of a deposit amounting to 30% of the total cost. Payment of the deposit constitutes acceptance of the rules. The remaining balance must be paid in cash at check-in.*
- 6. Check-in requires the presentation of a valid ID and the signing of a rental agreement.*
- 7. The payment for the entire stay is due upfront at check-in (the deposit is credited toward the total amount). Failure to use any service during the stay does not entitle the guest to a refund.*
- 8. A security deposit of 400 PLN per cottage is required and will be refunded on the day of departure.*
- 9. The renter is not allowed to transfer or share the cottage with third parties. The number of occupants must not exceed the number stated in the reservation.*
- 10. Cottages are handed over to guests upon arrival and inspected by the owner at departure. Please inform the owner in advance about the departure time to facilitate the handover process.*
- 11. The renter is materially and legally responsible for any damages or destruction of equipment or technical devices caused during the rental period.*
- 12. In case of damage to the cottage's equipment or property, guests must immediately inform the owner so that repairs or replacements can be arranged. Compensation for such damages must be settled no later than the departure date, based on service costs.*

13. *Parents are responsible for the safety and actions of their children. We kindly request increased supervision.*
14. *Quiet hours are from 10:00 PM to 6:00 AM.*
15. *Smoking and pets are strictly prohibited inside the cottages.*
16. *The owner is not responsible for valuable items left in the cottage. Parking spaces are unguarded, and the owner is not liable for loss or damage to vehicles or belongings left inside them.*
17. *Due to the wooden structure of the cottages, fire safety regulations must be strictly followed. Open flames (e.g., candles) should not be left unattended. The use of electric heaters or other devices that may pose a fire risk is prohibited.*
18. *Charging electric vehicles in the cottages is strictly prohibited.*
19. *The owner reserves the right to ask guests who violate the rules—especially those disturbing other guests' relaxation—to leave the premises.*
20. *Guests are required to return the cottage in the same condition as they found it upon arrival. If not, 200 PLN will be deducted from the security deposit to cover cleaning costs.*
21. *For damage to the cottages, unauthorized use of fire extinguishers, or resulting consequences (e.g., equipment replacement, additional staff work), users will incur additional charges and be held liable under the Civil Code.*
22. *Any matters not covered by these rules will be governed by the provisions of the Civil Code and the Tourism Services Act.*

*We wish you a pleasant stay.*

*Owners of "Ponad Górami" Cottages*

*For any questions we are available at the following numbers:*

*Anna 0048607864828, Sebastian 0048781870381*